



5<sup>th</sup> – 7<sup>th</sup> September 2022 – Grand Hyatt, Athens

## **Integrating The Air Logistics Supply Chain**

### **Monday 5<sup>th</sup> September 2022**

09.00 - 12.30 Exhibitors' Set-up and Registration

13.00 - 14.30 Exhibition Opens & Welcome Lunch

14.30 - 17.30 **1-2-1 Meetings**

#### **Innovation Showcase Part 1 - (15-minute presentations)**

#### **Host - Chris Notter**

Session 1 - 14.30 - 14.45 Reinier Danckaerts, VP, Head Product Development Air Logistics, Kuehne + Nagel

Session 2 - 14.45 - 15.00 Dirk Goovaerts, Head of Middle East & Africa/Global Cargo Chair, Swissport

Session 3 - 15.00 - 15.15 Thomas Schürmann, Head of Cargo Operations & Delivery, Etihad Cargo

#### **Cargo Operations – Innovation by Digitalisation**

Innovation is at the core of Etihad Cargo's ongoing success and provides insights into the carrier's ongoing projects.

The session will start with an overview of Etihad Cargo and some quick facts about the carrier's fleet structure, network, and recent achievements. Thomas will then provide some context around Etihad Cargo's digitalisation strategy and recent achievements. He will then focus on cargo operations and how digitalisation, automation, and innovation form part of the five pillars of Etihad Cargo's operations strategy, which ensures the carrier is delivering promised service levels and meeting the demand of its customers.

Thomas will highlight several projects Etihad Cargo has launched as part of its ongoing digitalisation journey before focusing on the carrier's latest project. Through this case study, Thomas will discuss whether automated dimensioning and load planning is the next generation

of cargo optimisation. Exploring today's challenges, outlining potential solutions to those challenges, and highlighting some of the benefits, the presentation will conclude by showcasing Etihad Cargo's roadmap on achieving innovation through digitalisation.

Session 4 - 15.15 - 15.30      [Rich Kilmer, President & CEO, Cargosense](#)

Session 5 - 15.30 - 15.45      [Bob Rogers, VP & Treasurer, ULD Care](#)

### **Digitalisation of ULD Identification**

ULDs have been a feature of air cargo operations for more than 50 years. While many aspects of the industry have improved, others have stagnated since the 1970s – for example, identification of ULDs and particularly, pallets. The IATA standard for a pallet marking is mechanical engraving on the pallet. IATA attempted to introduce a standard for using barcodes, which never achieved widespread adoption. Around 20+ years ago there was also a great deal of interest in the application of RFID, but this solution did not materialise due to cost, technical and infrastructure obstacles.

However, modern generation RFID offers interesting opportunities. ULD CARE is now actively investing in interesting new developments that could create opportunities for digital identification of ULDs, particularly pallets, at an affordable cost. If successful, this initiative could eliminate the use of paper-based documentation to track the transfer of ULDs between parties.

Session 6 - 15.45 - 16.00      [Marcus Campbell, CTO, Hermes](#)

Session 7 - 16.00 - 16.15      [Pertti Mero, Chief Executive Officer, Airport College](#)

### **Applying New Technology to Training - the ULD CARE & Airport College Virtual Reality Solution**

The industry is aware of the enormous challenges in delivering cost-effective and manageable training to the vast numbers of high turnover employees working in the ground handling and cargo environment. Classroom training is simply impracticable and while online training can provide some degree, it is difficult to measure training uptake. Virtual reality can provide one solution as it brings the operating environment directly into the training process and enables highly measurable testing to take place. ULD CARE and Airport College have already developed two ULD-related training modules: an inspection of a container and inspection of a pallet and net. This technology could be applied to other aspects of ULD operations such as storage and handling of ULDs.

16.30 - 17.30    Refreshment Break and Viewing of Exhibition

18.30 - 21.30    Welcome Reception

## Tuesday 6th September 2022

08.00 - 17.00 Registration

09.00 - 09.15 Welcome from the Chairman – Des Vertannes, ACHL Chairman

09.15 - 10.30 **The Need for Evolution and Integration - The New World of Logistics: We Must Adapt to Remain Relevant**

Peter Penseel, Chief Operating Officer Airfreight, CEVA Logistics

Stephen Dawkins, Chief Executive Officer, Air Logistics Group

Teddy Zebitz, CEO, Saudia Cargo

John Batten, Executive Vice President Cargo – EMEAA, Worldwide Flight Services

Liana Coyne, Director, Coyne Airways

### **Moderator: Stan Wraight**

10.30 - 11.10 Refreshment Break and Viewing of Exhibition

11.10 - 12.10 **How Digitization Must Accelerate the End-to-End Process**

Kester Meijer, Director Operational Integrity, Compliance & Safety Integrated Safety & Compliance Manager, KLM Cargo

Amar More, Chief Executive Officer, Kale Logistics

Nicholas Xenocostas, Vice President Sales & Marketing, CHAMP Cargosystems

Vito Cerone, Senior Vice President International, Cargojet

Christian Gessner, Business Leader Airline Platforms, Wipro

Vitaly Smilianets, Founder & CEO, Awery Aviation Software

### **Moderator Des Vertannes**

12.10 - 13.10 **Infrastructure - The Role of Airports in Future Data and Logistic Corridors, to Assist Airlines in Developing Value-Added Products**

Zach Oakley, Deputy Director Operations and Planning, Chicago Rockford International Airport

Robert Fordree, Executive Vice President Cargo, Menzies Aviation

Steve Forrer, Executive Vice President, and Chief Investment Officer, AFCO

Elliott Paige, Managing Director, Thera Solutions Group

Torsten Wefers, Vice President Sales & Marketing, Liege Airport

Konrad Best, Senior VP of Business Development and Strategy, Leipzig Halle

## **Moderator: Stan Wraight**

13.10 - 14.30 Lunch with Industry Friends and Viewing of Exhibition

14.30 - 17.00 **1-2-1 Meetings**

14.30 - 15.30 **Why Air Cargo Must Always Be a Core Business Post-Covid for Airports and Airlines**

Mammen Tharakan, Director, E-Commerce, Cargo, Aviation Real Estate, Investment Attraction, Partnerships, Edmonton International Airport

Audrone Keinyte, CEO, Bluebird Nordic

Tim Strauss, Chief Executive Officer, Amerijet International

Yossi Shoukroun, CEO, Challenge Group

Tim Isik, Vice President Commercial, Etihad Cargo

## **Moderator: Des Vertannes**

15.30 - 17.00 **Serving BCOs (Beneficial Cargo Owners) and Value in the Air Cargo Supply Chain – Can We Increase Modal Share?**

Thomas Mack, Executive Vice President Global Airfreight, DHL Global Forwarding

Olivier Bijaoui, President, OB Invest

Racheal Ndegwa, CEO, Swissport Kenya

Henrik Ambak, Senior Vice President, Cargo Operations Worldwide, Emirates

Michael T. Steen, Executive Vice President, and Chief Commercial Officer, Atlas Air Worldwide

Wilson Kwong, Chief Executive, HACTL

Lars Droog, Director EMEA Operations, CYTEK

## **Moderator: Stan Wraight**

17.00 - 17.15 Closing of the conference - Des Vertannes, ACHL Chairman

17.15 - 18.30 Refreshment Break and Viewing of Exhibition

19.00 - Meet in the Hotel Lobby: Coaches will be departing for Networking Dinner  
**(Dress Code Casual)**

22.30 – 1st Coach departing Back to The Hotel

23.00 – 2<sup>nd</sup> Coach departing Back to The Hotel

23.30 – 3<sup>rd</sup> Coach departing Back to The Hotel

Last Coach - Midnight

## **Wednesday 7th September 2022**

08.30 - 12.00 Registration

09.00 - 13.00 **1-2-1 Meetings**

09.15 – 09.30 Welcome Back from the Chairman

09.30 - 10.30 **Recruiting, Training, and Retaining Staff – Staffing Shortages Across the Aviation Industry**

Janet Wallace, Senior Director Cargo Transformation, Air Canada

Teresa Wojtanka, Head of Operations Support and Innovation, dnata

Megha Plakar, Assistant Manager, Cargo iQ

Glyn Hughes, Director General, TIACA

Arpad Szakal, Principal Consultant, Cormis Partners

### **Moderator: Chris Notter**

10.30 - 11.30 **Sustainability – Can and Will the Industry Meet its Environmental and Economic Challenges?**

Nathan De Valck, Head of Cargo - Product & Network Development, Brussels Airport

Sean Dolan, CEO, NorthLink Aviation

Ross Marino, CEO, unilode

### **Moderator: Glyn Hughes, Director General, TIACA**

11.30 - 12.00 Refreshment break and Viewing of Exhibition

12.30 - 13.30 **Bring Back the Senior Delegates from the First Session – Executive Review of Conference Goals**

Peter Penseel, Chief Operating Officer Airfreight, CEVA

Audrone Keinyte, CEO, Bluebird Nordic

Racheal Ndegwa, CEO, Swissport Kenya

Tim Strauss, Chief Executive Officer, Amerijet International

## **Moderator: Des Vertannes**

13.30 - 13.45 Closing Remarks, Action Points and 3 S.M.A.R.T goals  
**Des Vertannes - ACHL Chairman**

13.45 - 15.00 Lunch - End of Conference